



PREPARATION INSTRUCTIONS

EFFECTIVE HEAT TREATMENT is dependent on the completion of the following preparation instructions. Failure to complete the instructions as described may negatively impact the effectiveness of the treatment and may void the warranty in whole or in part. We will verify the completion of the preparation instructions during our final inspection the day before the scheduled heat treatment.

DO NOT REMOVE INFESTED ITEMS FROM YOUR HOME. Everything should be left in your home, except for the items listed below. To ensure that **the clothing you wear on the day of treatment** is free from bugs, it should be washed, dried on high heat just before the day of treatment, and then stored in a tightly sealed bag until the day of treatment.

ITEMS THAT MUST BE REMOVED DURING HEAT TREATMENT

All plants and animals, including plant seeds and bulbs, and fish. The fish tank may stay, but be aware that the water in the tank will be heated by the heat treatment and will need time to cool before the fish can be safely reintroduced.

Food and beverages: oil or sugar-based kitchen items such as alcoholic beverages (beer, wine, liquor), artificial sweeteners, candy and chocolates, oils, peanut butter; perishable food items that are stored in cupboards, fruits and vegetables, or other heat-sensitive items such as carbonated beverages must be removed or stored in the refrigerator.

Medicines, ointments, and vitamins. These can also be stored in the refrigerator. If you require medicines on the day of treatment, be sure to take your medicines with you.

Any chemical, flammable or combustible items including (but not limited to) aerosol cans and sprays, ammunition, fire extinguishers, lighters, oxygen tanks, or paint.

Any highly heat-sensitive items such as candles, crayons, heat-sensitive clothing items (crocks, plastic flip-flops), cosmetics, deodorant sticks, lipstick, or soaps.

Crafts, collectibles (for example stamp collections), **artwork** (acrylics, oil paintings, pastels), **pictures, or anything assembled using a hot glue gun.**

Heat-sensitive household items such as audio tapes, vinyl records, video tapes, CDs and DVDs, video games, and any items of value that may be damaged by temperatures over 125°F.

Batteries must be removed from all remotes and children's toys, but the remotes, toys, garage door openers (etc.) themselves must be left in the home.

Plastic and wood blinds, and vinyl horizontal blinds

All **musical instruments** including pianos.

SPECIAL INSTRUCTIONS

PREPARATIONS NECESSARY FOR MAXIMUM AIRFLOW AND HEAT PENETRATION

Floors must be uncluttered and clear of clothing.

ALL CLOTHING, LINNENS, TOWELS, ETC. in closets, dresser drawers, linen closets, etc. INCLUDING WINTER JACKETS, must be washed (in hot soapy water), dried (on highest heat, longest cycle), transferred directly from the dryer into sealed garbage bags, and stored off-site until after the heat treatment. **PILLOWS must be thrown out. Closets and dressers must be empty.**

Items that absolutely cannot be washed (i.e. a wedding dress) may remain hanging in a closet, but these items must be very few in number and must be loosely spaced.

Beds should be stripped. Waterbeds must be drained and deflated. All bedsheets, blankets, and pillowcases should be washed, dried, bagged, and stored off-site per above. **PILLOWS must be thrown out.**

Closets and shelves must be uncluttered.

Luggage that is to be treated must be opened and empty.

Storage chests that are to be treated must be opened and uncluttered.

Rooms that are crowded or “cramped” must be rearranged to ensure maximum airflow. This is critical in rooms with carpets, as we must ensure complete, sustained heat penetration to the underside of the carpet.

Furniture, bookcases, sofas, etc. must be moved away from walls to ensure maximum heat penetration within the wall cavity.

Books on bookshelves should be lined in loose horizontal rows. Books that were in use during the bedbug infestation should not be put back on the shelf, but should be left out in order to receive full heat exposure.

Light switch covers and outlet covers must be removed to allow for maximum airflow into the wall cavity.

OTHER NECESSARY PREPARATIONS

All electrical items such as audio-video equipment, appliances, telephones, computers, and clocks must be unplugged during heat treatment. You can leave your refrigerator and freezer plugged in.

Ventilating (heating, air conditioning) equipment must be turned off.

Sprinkler systems, heat sensors, and smoke alarms must be deactivated.

REMEMBER TO SET ASIDE CLOTHING FOR THE DAY OF TREATMENT

Set aside clothing for treatment. Wash and dry them on high heat, and store in a tightly sealed bag. Change into these clothes **as the last thing you do before leaving your home on the morning of treatment.**

I have received, reviewed, and understood the above preparation instructions.

Name

Signature

Date

Address of property to be treated